

Create UCSF FastPay Account Directions

Your UCSF-issued ID badge or FreedomPay card is the link to purchasing food and products with your FastPay account powered by FreedomPay. If your badge or FreedomPay card changes, you need to link the new number to your account.

Parnassus, Mission Bay and Mount Zion use UCSF-issued ID badges. St Mary's and Saint Francis use FreedomPay cards.

There are three ways to create a FastPay account:



1. Create your FastPay member account at www.myfreedompay.com.
 - a. Select UCSF Medical Center, UCSF Campus or UCSF St Marys/St Francis.
 - b. On the left menu click Manage My Tag or Badge.
 - c. Under the Add New Tag heading, enter your new Tag ID Number. This number can be found on the back of their ID Badge or FreedomPay card at the bottom and is only the first 8 digits of the number printed or 7 digits of the FreedomPay card (see graphic below).
2. Contact FreedomPay Member Services via email at memberservices@freedompay.com. Please provide your name and new Tag ID Number. This number can be found on the back of your ID badge or FreedomPay card at the bottom and is only the first 8 digits of the number printed on the ID badge or 7 digits of the FreedomPay card.
3. Contact FreedomPay Member Services via phone at 888-495-0222. Be ready to provide the 8 digit card number as below.



Please note that it may take up to 24 hours for the change to take effect depending on when you make the changes in your FastPay account relative to receiving your new ID or card. For questions or issues related to your FastPay account, please contact Nutrition and Food Services at MoffittMealAccounts@ucsf.edu.

Visit [FastPay User FAQs](#) for more details. List of accepted locations below.

Create UCSF FastPay Account Directions

FastPay Accepted at These Locations 	Not Valid at These Locations 
<p><u>Parnassus</u></p> <ul style="list-style-type: none"> Café Bellini Caffe Central Carmelina's Taqueria Jamba Juice Ladle and Leaf Moffitt Café ** Moffitt Café Express ** Moffitt Hospital Gift Shop Panda Express Subway <p><u>Mission Bay</u></p> <ul style="list-style-type: none"> Bayfront Café ** Caffe Central MB Double Shot Coffee Gateway Express ** Gateway Specialty Gift Shop Mission Bay Gift Shop Noe Cafe Peasant Pies Publico SF Kebab Shorenstein Family Café ** Shorenstein Café Express ** Subway MB <p><u>Mount Zion</u></p> <ul style="list-style-type: none"> Daily Grind ** Mount Zion Café ** Mount Zion Gift Shop <p><u>Mission Center Bldg (MCB)</u></p> <ul style="list-style-type: none"> Carmelina's Café <p><u>St Mary's Hospital</u></p> <ul style="list-style-type: none"> St Mary's Café ** <p><u>Saint Francis Hospital</u></p> <ul style="list-style-type: none"> Saint Francis Café ** <p><u>Zuckerberg SF General (ZSFG)</u></p> <ul style="list-style-type: none"> Lucky Coffee 	<p><u>Parnassus:</u></p> <ul style="list-style-type: none"> Double Shot Express Coffee Cart UCSF Campus Store UCSF Health Parnassus Pharmacy You See Flowers <p><u>Mission Bay</u></p> <ul style="list-style-type: none"> Grub N'Go Walgreen's

. ** 10% discount will be applied to house made purchases only at these locations when using your personal prepaid FastPay ID badge or FreedomPay card.